

General terms and conditions

General Contract and Terms of Use

In order to register, place orders and use other services of this website the User must accept its Terms and Conditions. Accepting them leads to a contract is made between the User and the Owner of the Website. The exact terms and details of said contract are declared in this document. Refusing to accept the Terms and Conditions means the User is not allowed to register, place orders and use other services of this website.

We would like to ask you to use this website only if you familiarized yourself with and fully accept our Terms and Conditions.

The operator of the website

Name of the company: Bedango Service Ltd.
Headquarters: Csángó street 8., Debrecen, 4030
Pick up location: Kishegyesi road 1-11., Debrecen, 4031
VAT number: 27084528-2-09
EU VAT number: HU27084528
Registration number of the company: 09-09-031114
Issuing Registry Court: Debreceni Törvényszék Cégbírósága
E-mail address: info@kaloriabisztro.hu
Phone number: +3652227092
Bank account number: 14100213-32990349-01000004
Language of the agreement: English

Hosting provider

Name of the company: UNAS Online Ltd.
Headquarters: 14 Kőszegi Road Sopron, 9400
E-mail address: unas@unas.hu

Products and Services offered on the website

On the www.kaloriabisztro.hu website you can place orders for various dishes and beverages offered by the Kalória Bisztró (Kishegyesi road 1-11., Debrecen, 4031). We provide a delivery service and also the option of picking up your orders in person at our diner, as needed. The exact details of these services are described by the Terms and Conditions.

Please note that no alcohol will be served to or delivered to anyone under 18 years of age.

Process of the order

Ordering methods:

Orders can be placed between 9:00 & 18:30 from Monday to Sunday.

You can place an order after registration or giving all the necessary information to process and deliver your purchase. These are your email address, cellphone and land line number, billing and shipping number. If the billing and shipping addresses are not the same, they have to be given separately. The dishes and beverages that are on this website can also be ordered on phone on the following number: +36 52 227 092.

The minimum amount of the order is 2.000 Ft.

Placing an order on the website:

Navigate to the item or items you would like to purchase. Choose the amount of each item and select the preferred version (if an item has multiple variations, e.g., small or large pizza). Clicking on the "Add to Cart" or "to Cart" buttons, the items will be placed into a virtual shopping cart; the contents of this cart can be checked or changed at any time before finalizing your order. You can reach the Cart by clicking on the Cart icon.

If you are satisfied with the list of the items you would like to purchase, please click on the "Order" button.

First your information will be requested which are required to fulfil your order. You can choose to provide these information for using them for this specific order only, or for registering an account which you will be able to use for later orders as well. You can also register on our site by using your Facebook or Google+ account. After this you can select the suitable delivery and payment methods. Once you checked all details and information you can place your order with clicking on the "Order" button.

You will receive an automated email response which will include all the relevant information of your purchase. If this email does not arrive either in Your email account's Incoming Messages folder or Spam folder, please contact us on the +36 52 227 092 phone number to report the problem and confirm Your order.

Contract of Sale:

If the User places an order on our website and the Owner of the Website accepts and confirms said order, a contract of sale is created between the User and the Owner of the Website. The user accepts that an agreement created this way qualifies as a written contract/agreement and obeys the laws and regulations of Hungary. The agreement is in line with the content of our Terms and Conditions.

The agreement is created in English and is automatically stored by our website in digital format. The Users can access these agreements after they log in to our Website – they can read, save or print them.

Possible payment methods

The order will be paid to our courier when it has been delivered. Our courier can accept Cash, Credit / Debit Card, SZÉP Card and Erzsébet Voucher.

At our diner you can pay in Cash, by Credit / Debit Card, SZÉP Card and Erzsébet Voucher.

Delivery and personal takeaway

The orders are being delivered in only Debrecen between 11:00 & 19:00 from Monday to Sunday. The cost of delivery is free.

You can also pick up your order in person at our diner, the Kalória Bisztró between 11:00 & 19:00 from Monday to Sunday. This does not have any additional cost regardless of the value of the order.

Prices

Our prices are valid at the time of placing the order and are being displayed next to each item on our website.

The prices are gross prices, they include VAT. They do not include the cost of delivery; if such cost is applicable, it will be announced during the check out process.

In case of invalid or incomplete information or prices are found on our site, we reserve the right for correction. Once such errors had

been found and the necessary corrections were made, we inform the User. At that point the User can choose to confirm their intention of making a purchase or either party can cancel the order.

Right of withdrawal

From the 17/1999. (II. 5.) Government Regulation regarding contracts between remote parties:

5. § With the lack of a preliminary agreement that states otherwise, the consumer cannot exercise their right of withdrawal defined in the 4. §

...

c) In case of selling products which are connected to the person of the consumer, or produced by following the consumer's instructions, or made for the explicit order of the consumer, or cannot be returned by their very nature, or perishable;

Warranty

Our meals are freshly made after we confirmed the order. We guarantee their quality on the day of purchase and would like to ask you to consume them on the same day.

The prepackaged goods, e.g., bottled water, fizzy drinks are best before the date displayed on their package if being stored properly and unopened.